TRAINING + WAREHOUSE MANAGER

Manhattan Active®
Warehouse Management

Role-Based Training for Warehouse
Leaders and Supervisors

SERVICES ENGAGEMENT:
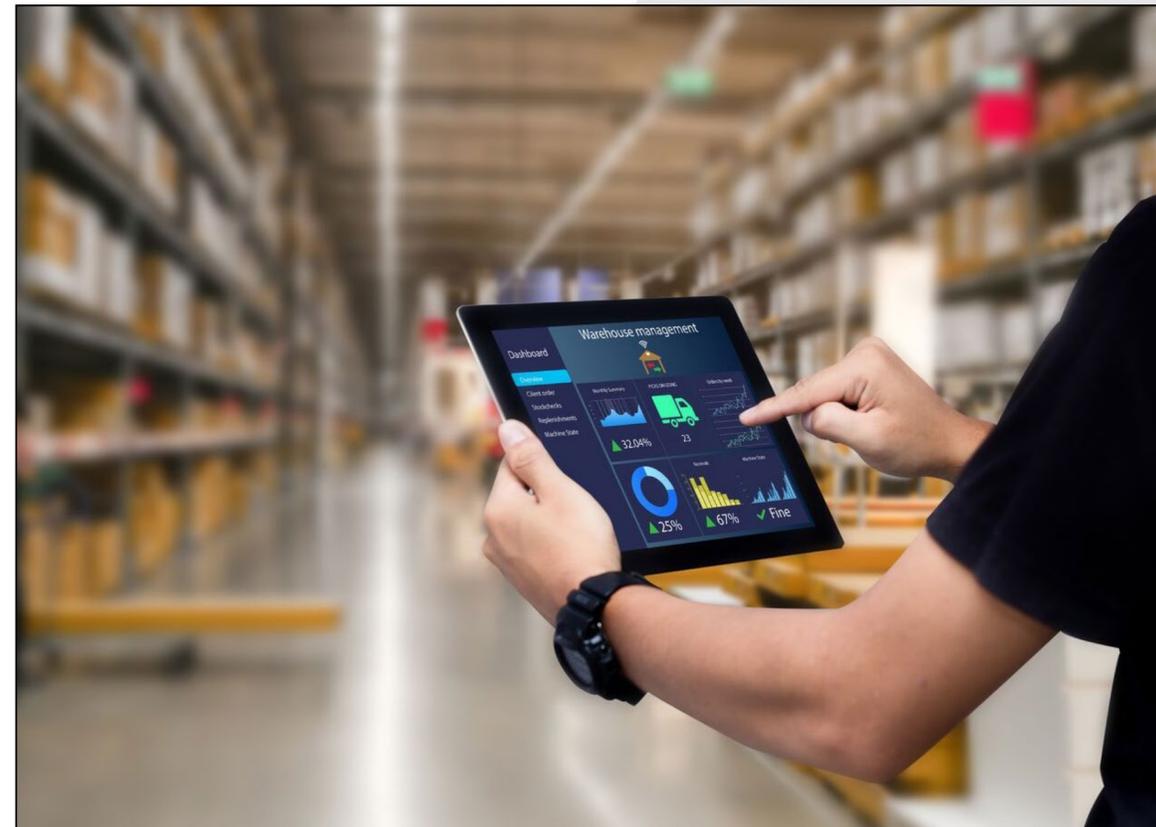Two days of on-site training

Register at **learning@manh.com**

Give your team tools for success

Go-live readiness starts by arming your people with everything they need to solve problems and work comfortably in Manhattan Active Warehouse Management (WM). We'll dive deeper into system navigation, helping them understand when to go between different screens, where and how to leverage mission-critical data by role, and explore the reports available within the application.

Tailored to your specific business

Our Manhattan experts will review your warehouse design to understand crucial areas of operation, unique design elements, and the extensions that are being leveraged. Then, we will curate and customize the training based on the needs of the site. Prior to Manhattan Active WM going live, we'll educate each shift on the essential content with a mix of demos, lectures and hands-on activities within your environment. Our goal is to build up both competence and confidence of warehouse managers to ensure smooth operations and maximum benefit.

Critical instruction in key areas

This course is broken down by function, so your leaders learn what they need to be successful:

Inbound

- ✔ ASN/receiving variances
- ✔ Disposition issues
- ✔ Appointment issues/appointment does not exist
- ✔ Putaway issues: system directed to incompatible locations or zones
- ✔ Task path and/or task group errors

Inventory Control

- ✔ Mismatch in system vs. physical inventory
- ✔ Allocation failures
- ✔ Common RF warning/errors

Outbound

- ✔ Control key overview for common outbound transactions
- ✔ Picking exceptions
- ✔ Track path of iLPN/oLPN/tote/etc.
- ✔ Prioritization issues

Manhattan